



South Dakota
Department of
Social Services

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES
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June 5, 2023

Attention: South Dakota Medicaid Providers
From: South Dakota Medicaid
RE: Medicaid Expansion Billing Timeframe

Medicaid Expansion is effective July 1, 2023 in South Dakota. South Dakota Medicaid will have the following functionality live on or before July 1, 2023:

- Medicaid Application and Processing
- Medicaid Eligibility Inquiry and 270/271 EDI Transactions
- Prior Authorization
- Primary Care Provider and Health Home Provider Selection
- Dental Claims Processing
- Pharmacy Point-of Sale Claims Processing

South Dakota Medicaid anticipates delays to medical claims processing for Medicaid Expansion recipients. Currently, South Dakota Medicaid anticipates the following timeframes for go-live:

- Professional Claims submitted on a CMS 1500 form: September 1, 2023
- Institutional Claims submitted on a UB-04 form: TBD - Fall 2023

South Dakota Medicaid **asks providers to hold claims** for Medicaid Expansion recipients until the go-live date. Medicaid Expansion recipients can be identified as recipients in aid categories 92, 93, 94, and 95. South Dakota Medicaid will extend timely filing for Medicaid Expansion claims based on the implementation date for claims processing. For example, Medicaid Expansion professional claims with dates of service in July and August 2023 will be considered timely until 6 months from September 2023. Professional claims with dates of service on or after September 1, 2023 will have regular timely filing rules.

Institutional claims submitted before the go-live date will be denied using internal Medicaid Denial Code 605, X12 Claim Adjustment Reason Code (CARC) 95 *Plan procedures not followed*, and X12 Remittance Advice Remark Code (RARC) N418 *Misrouted claims*. See the payer's claim submission instructions. South Dakota Medicaid will release a more specific go-live date for institutional claims in the coming months. Timely filing for institutional claims will be adjusted based on the go-live date for claims submission.

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).

Claims processing for traditional Medicaid recipients will not be affected by processing delays for Medicaid Expansion. Providers should continue to submit claims for traditional Medicaid recipients as normal.

More information on Medicaid Expansion is available on our [website](#). South Dakota Medicaid encourages providers to review the webinars and recording on the [website](#).

Sincerely,

South Dakota Medicaid

Frequently Asked Questions

1. When can providers submit claims for Medicaid Expansion recipients?

Providers can submit claims for Medicaid Expansion recipients for services billed on the CMS 1500 Claim form starting September 1, 2023. DSS will communicate a date that providers can submit UB-04 claims for Medicaid Expansion recipients.

2. Should providers hold claims?

Yes, providers should hold claims for Medicaid Expansion recipients until the go-live date for claims submission.

3. How do I know which recipients are Medicaid Expansion recipients?

Medicaid Expansion recipients can be identified as recipients in aid categories 92, 93, 94 and 95.

4. Will Medicaid Expansion recipients get a new Medicaid ID number if they have been eligible for traditional Medicaid before?

No, South Dakota Medicaid uses one recipient ID number for an individual.

5. Will other Medicaid claims be affected?

No, providers should continue to file other Medicaid claims as normal.

6. Can we provide services since claims cannot be submitted?

Yes, providers can provide services and file claims in accordance with the go-live date.

7. Will South Dakota Medicaid override timely filing?

Yes, South Dakota Medicaid will override timely filing for claims affected by Medicaid's claim processing delay. Medicaid Expansion professional claims with dates of service in July and August 2023 will be considered timely until 6 months from September 2023. Professional claims with dates of service on or after September 1, 2023 will have regular timely filing rules. Timely filing for institutional claims will be adjusted based on the go-live date for claims submission.

8. Is there additional credentialing or provider enrollment modifications needed for Medicaid Expansion?

No. Providers do not have to make changes to their South Dakota Medicaid enrollment records for Medicaid Expansion.

9. Will Medicaid Expansion claims be processed the same way as traditional Medicaid claims?

Yes, all claims will be processed the same way.

10. Should Medicaid Expansion claims be sent to the same address as traditional Medicaid for processing?

Yes, after the go-live date for claims processing, providers should submit claims for Medicaid Expansion recipients in the same way they submit claims for traditional Medicaid.

11. Will Medicaid Expansion and Medicaid be on the same remit?

Yes, both Medicaid Expansion and traditional Medicaid will be on the same remit.

12. How will providers receive payment for Medicaid Expansion recipients?

Payment will be via ACH deposit to the information providers have on file with Medicaid today.

13. Are Medicaid Expansion recipients required to have a Primary Care Provider?

Yes, Medicaid Expansion recipients are required to select a Primary Care Provider (PCP). If they do not select one, South Dakota Medicaid will select one for them. Providers can assist recipients with selecting an PCP online at:

<https://dss.sd.gov/medicaid/recipients/recipientprograms/changeforms.aspx>